

Accounting	Quality Rating		
	Satisfied	Dissatisfied	N/A
Invoice Accuracy			
Billing Accuracy			
Payment Processing			
Employee Professionalism			
Customer Service			

COMMENTS

Date: \_\_\_\_\_

***Would you like to be contacted by a Department Representative to further discuss your comments?  
If 'Yes', please include name and telephone number.***

Yes  
No

Contact Name

Phone Number

You may submit your response: by FAX at (951) 486-3205; by PHONE (951) 486-3200; or by WEBSITE:

<http://www.rcwaste.org/report/feedback/> We value and appreciate your feedback! WM 475.1 Rev. 2/11/2020

\*Deferred Account Customers: Please complete form and include with payment remittance